



## **3D Printer User Manual**

3D打印机用户使用手册



#### Dear Consumers,

Thank you for choosing our products. For the best experience, please read the instructions before operating the Printer. Our teams wiss

always be ready to render you the best services. Please contact us via the phone number or e-mail address provided at the end when you encounter any problem with the Printer.

For a better experience in using our product, you can also learn how to use the printer in the following ways:

View the accompanied instructions and videos in the U disk.

Visit our official website www.creality.com to find relevant software/hardware information,contact details and operation and maintenance instructions.

#### 尊敬的用户:

感谢您选择创想三维的产品。为了您使用方便,请您在使用之前仔细阅读本说明书,并严格按照说明书的指示进行操作。 创想三维团队时刻准备为您提供优质的服务。在使用过程中无论遇到什么问题,请按照说明书结尾所提供的电话、邮箱与我们 进行联系。为了您能够更好地体验我们的产品,您还可以从以下方式获取设备操作知识: 随机使用说明:您可以在U盘内找到相关使用说明及视频。

您还可以登陆创想三维官网(www.cxsw3d.com)寻找相关软硬件、联系方式、设备操作、设备保养等信息。

#### Firmware Upgrade

Please login the official website https://www.creality.com/download, switch the language and select the relevant printer and model and download the required firmware, you can use it after the installation is finished.

#### 固件升级

请您登录官网https://www.creality.com/download,切换语言选择相关机型与型号,下载所需固件,安装完成后即可使用。

## NOTES 使用须知

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(	Do not use the printer any way other than described herein in order to avoid personal injury or property damage.	ĥ
6	Do not place the printer near any heat source or flammable or explosive objects. We suggest placing it in a well-ventilated, low-dust environment.	
	Do not expose the printer to violent vibration or any unstable environment, as this may cause poor print quality.	4
4	Please use recommended resin to in case damage of machine.	÷
e	Do not use any other power cable except the one supplied. Always use a grounded three-prong power outlet.	÷
6	Please do not open the plastic cover during usage, otherwise the printing will be interrupted.	
	Do not wear cotton gloves when operating the printer. Such cloths may become tangled in the printers moving parts leading to burns, possible bodily injury, or printer damage.	
6	Please wait a moment after the print is finished. And please wear gloves to take out the print by tools.	
(	Clean the printer frequently. Always turn the power off when cleaning, and wipe with a dry cloth to remove dust, adhered printing plastics or any other material off the frame, guide rails, or wheels. Use glass cleaner or isopropyl alcohol to clean the print surface.	
1	Children under 10 years should not use the printer without supervision.	
1	This machine is equipped with a security protection mechanism. Do not manually move the nozzle or printing platform mechanism manually while booting up, otherwise the device will automatically power off for safety.	
đ	Users should comply with the laws and regulations of the corresponding countries and regions where the equipment is located (used), abide by professional ethics, pay attention to safety obligations, and strictly prohibit the use of our products or equipment for any illegal purposes. Creality will not be responsible for any violators' legal liability under any circustance.	
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	〕请勿尝试任何使用说明中没有描述的方法来使用本机,避免造成意外的人身伤害和财产损失;	ì
6	〕请勿将本机放置在易燃易爆物中或高热源附近,请将本机放置在通风、阴凉、少尘的环境内;	4
	) 请勿将打印机放置在振动较大或者其他稳定的环境内,机器晃动会影响打印机打印质量;	
4	)建议使用厂家推荐耗材,以免造成机器损坏;	
6	。请勿在安装过程中使用其他产品电源线代替,请使用本机附带的电源线,电源插头需接插在带有地线的三孔插座;	
6	〕请勿在操作打印机工作时打开打印机面盖,以免影响打印;	1
	〕请勿在操作打印机时戴棉手套,以防可动部件对人身造成卷入挤压和切割伤害;	Ì
6	。在打印完毕后稍等片刻,带上手套后再取下打印平台,借助工具将平台上的模型取下,清理时请勿直接用手触摸;	-i
	》常做产品维护,定期在断电的情况下,用干布对打印机做机身清洁,拭去灰尘和粘结的打印材料、导轨上的异物;	÷
1	》年龄在10岁以下的儿童,请勿在没有人员监督的情况下使用本机,以免造成人身伤害;	÷
1	》本机设有安全保护机制,请勿在开机状态下手动快速移动喷头或打印平台机构,否则设备会自动断电关机保护;	ł
đ	使用者应遵守设备所在地(使用地)相应国家、地区法律法规,恪守职业道德,注意安全义务,严禁将我司的产品或设备使用在任何非法用途上。 如有违反者所应承担的相关法律责任我司概不负责。	
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	Basic Parameters 基本参数					
Model   型号	HALOT-SKY					
Software language   中英切换	English   中文					
Print method   打印方式	U disk   U盘 Online Printing of Creality Cloud   创想云在线打印					
X/Y-axis resolution   X、Y分辨率	0.05mm   3840*2400					
Z-axis resolution   Z轴精度	0.01mm-0.1mm(layer thickness   即层厚)					
Print speed   打印速度	1-4S/layer   即每层打印时间					
Special filaments   专用耗材	Common rigid photosensivie resin, Standard resin, Hight hardness, High toughness, Dental model resin. 普通刚性光敏树脂、标准树脂、弹性树脂、高硬度、高韧性树脂、牙模树脂					
Light source configuration   光源配置	UV integrated lamp bead (wavelength 405nm)   紫外线集成灯珠(波长405nm)					
Operation system   操作系统	windows 7 and above systems,mac systems   windows 7以上系统, mac系统					
Nominal power   额定功率	250W					
Print size   成型尺寸	192*120*200mm (length*width * height)   192*120*200mm(长*宽*高)					
Machine size   设备尺寸	340*292*552mm					
Package size   包装尺寸	450*390*705mm					
Machine weight   机器重量	16.5KG					
Gross weight   机器毛重	19.5KG					
Display screen   显示屏幕	5inch 5英寸					



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Tips: the above accessories are for reference only, in kind prevail! 注意:以上配件仅供参考,请以实物为准!



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## 5. Interface Information 界面信息



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Note: The current interface is for reference only, due to the continuous upgrading of functions, the actual to the official website of the latest firmware UI as the standard. 注意: 当前界面仅供参考,由于功能不断升级,实际以官网最新固件UI为准。

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 First raise the platform, then loosen rubber screws on the left and right sides of the resin vat, and take out the resin vat. 进行打印平台的校准,首先上升平台,拧松料槽左右两侧胶头手拧螺 丝,将料槽取出。 2. Place the calibracation card on the printing screen. 将校准卡片贴合打印屏

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Note: The printing platform has been leveled at the factory. If it needs leveling due to transportation or other reasons, please follow the steps below to adjust the printing platform.

注意:打印平台出厂时已调平,若因运输或其他原因需要调平,可以进行以下步骤进行打印平台调平。

## 6. Level Platform 调平平台 2

If the platform does not stick to the print screen, do as the following: 如果没有贴紧打印屏,请进行如下操作:









- 1. After unscrewing the leveling screws, press"Leveling" to keep the platform and the print screen parallel.
- 2. Gently press the platform and tighten 4 screws clockwise, and the platform can be leveled successfully.



3. Press"Auto-homing", move up the z-axis to a proper position, remove the calibration card and install the resin vat back, and then tighten the fixing screws at both ends of the resin vat.

## 6. Level Platform 调平平台 2

If the platform does not stick to the print screen, do as the following: 如果没有贴紧打印屏,请进行如下操作:









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1. 拧松调平螺丝后,按触摸屏"调平",保持平台与底板部分平衡。 2. 轻轻压平台两端,顺时针拧紧4个平台螺丝,即平台调平成功。



3. 按触摸屏"归零",控制Z轴上移,至合适位置,将校准卡纸取出,放入料盘,对准料盘两端螺孔后,旋紧两端的料盘固定螺丝。

### 6. Operation instructions for Z-axis motion Z轴运动操作方法



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Note: The current interface is for reference only, due to the continuous upgrading of functions, the actual to the official website of the latest firmware UI as the standard. 注意: 当前界面仅供参考,由于功能不断升级,实际以官网最新固件UI为准。

## 7. Load Resin 装料

Pour the UV photosensitive resin into the resin vat. The slot capacity is 500ml/1000ml. 将3D打印机 UV 光敏树脂倒入料盘,槽位容量分别:500ml/1000ml。



Tips: How to change resin:

vat, pour in new resin, and then install the resin vat to the machine.

提示:如何更换耗材?

将料盘缓缓取出,把剩余树脂倒入容器,清洗干净料盘,重新倒入新树脂,再把料盘安装到机器即可。

Caution : Resin may cause skin irritation or an allergic skin reaction. Please wear gloves before use to avoid 警示:请戴上手套方可进行装料,光敏树脂为刺激性材料,避

## Installation steps 安装步骤

a. First, remove the 14 screws at the bottom of the vat and take a. down the old release film. 首先拆卸料槽底部的14颗螺丝,取出坏的离型膜。 Parameters 规格参数 b. Prepare the new release film, peel off the the protective films on both sides of the release film. Align the holes and fit the release film on the clamping ring. 撕掉新的离型膜两个面上的保护膜,对好孔然后将离型膜套在压圈 上的柱子上。 b. 尺寸:190mm\*266mm c. Finally, place the film-ring assembly back into the vat frame (Size) gently, then intall and tighten the fixing screws diagonally. 最后将套好离型膜的压圈放回料槽,安装14颗螺丝并采用对角方 式锁紧。 d. The installed release film is as shown. 安装好的离型膜如下图。 厚度:0.15-0.2mm (Thickness) d. С. 透光率:95% (Light Transmittance)

1. Slice





1. Open the slice software of LCD 3D printer, click "open" on the left of the screen and add model file.



3. Click icon ①→Setting slice printing parameters②→Click "Slice" (recommend to set parameters of bottom layer as 5-20).



2. If the model needs to add support, click the upper right icon to set corresponding parameters.



4 waiting for slice to be finished→save the sliced file You are welcome to find more details of slicing tutorial on the official website www.creality.com).

1.切片





1. 打开LCD光固化3d打印切片软件,界面左方点击"打开"添加模型文件;



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2. 根据模型如需添加支架,点击右上方图标,设置相应参数;



3. 点击图标①→设置切片打印参数②→点击切片



4. 等待完成切片后→另存切片好的文件。 (\*切片教程详见官网切片视频www.cxsw3d.com)



1. Generate cxdlp file, and save the file to U disk.

2. Insert the U disk  $\rightarrow$  press the print button.



1. 生成 cxdlp文件→保存文件到U盘

Warning: Please don't insert or remove U disk during printing. 警告:在打印过程中,禁止插拔U盘。



2. 插入U盘→按下打印按键

## 9. Start Printing 首次打印





1. select files.



2. Select the file to be printed and press "Start".



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3. Printing.





1. 选择文件



2. 选中需要打印的文件,按下打印键



3. 正在打印中

## 10. Control remote printing 远程控制打印



## 11.Wiring Connection电路接线



## 12.Troubleshooting



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## 12. 故障检修



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#### **19. FDM 3D PRINTING FILAMENTS**

## FDM 3D PRINTING FILAMENTS



HP-PLA

Upgraded environmentally friendly formula, matte effect, high toughness, and fine printing. The raw materials are imported from the United States, besides, there are rich colors for customers to choose.



Targeting at mid-end users, CR series is with transparent tray plus black-white color box design. Its slight tolerance in wire diameter contributes to stable printing quality. CR series meets your demands of daily design and prototype making.



HC series is cost-efficient. It's widely applicable to general FDM printer product designs on the market to meet your daily design and different prototyping needs.



Ender series is widely applied to general FDM printer design, which meet customers' needs of daily design and different prototyping needs.

### **3D PRINTER UV SENSITIVE RESIN**

#### **Standard Resin**

Low shrinkage, fast printing speed, amlost odorless, and it's equipped with rigidity and toughness, suitable for printing common product prototypes and display models, that's also highly compatible with LCD printers.

#### Low Odor Resin

Low odor, high precision, detail textures are very expressive. Good fluidity, high printing success rate. Rich colors, to meet the customer's color needs, preferred for animation manual, craft furnishing industry, etc..

#### ABS Like Resin

With high hardness, high toughness of physical properties and strong impact resistance, it can be directly drilled on the finished models, mainly used in industrial prototype and other fields.

#### **Dental Cast Resin**

Low shrinkage, due to the low shrinkage characteristics, the size is more accurate. It's not easy to deform under pressure after molding. Used for making porcelain teeth.

#### Elastic Resin

Elastic Resin features good elasticity after high-strength extruding or stretching, widely applied to damping and contacting surfaces, etc., preferred to be used by people full of originality and ideas in design.

#### Water Washable Resin

The model can be washed with water directly, and it's safe, environmentally friendly, with high surface accuracy, short cleaning time and low material cost. Water Washable Resin is currently one of the favorite new materials for schools, educational institutions and printing enthusiasts.

#### Dental Mode Resin

The surface hardness is extremely high, scratch-resistant, and has low shrinkage characteristics. It is mainly used in dental implant restoration and invisible braces printing in medical dentistry.

#### **Toughness Resin**

Toughness Resin is a medium-hard, wear-resistant, and repeatedly stretchable material. It is used in parts which need to be repeatedly stretched in friction devices.

#### High Temperature Resin

High Temperature Resin is mainly used in making high temperature rubber molds, which can withstand temperatures of about 200°C without cracking and maintain good strength, stiffness and thermal stability.

#### Jewelry Cast Resin

Widely applied to jewelry industry. Excellent combustion performance, low expansion coefficient, combustion without residue. Forming process is stable without deformation. The finished product has smooth surface and high precision.

## 20. UV sensitive resin parameter information

Related Parameters	Standard Resin	ABS Like Resin	Dental Cast Resin	Elastic Resin	Water Washable Resin	Dental Mode Resin	Toughness Resin	High Temperature Resin	Jewelry Cast Resin
Viscosity	150-250MPa · s (NDJ-8S Rotational Viscometer (25°C))	200-350MPa·s (NDJ-8S Rotational Viscometer (25°C))	50-170MPa·s (NDJ-8S Rotational Viscometer (25°C))	300-1000MPa · s (NDJ-8S Rotational Viscometer (25°C))	100-350MPa·s (NDJ-8S Rotational Viscometer (25°C))	150-300MPa∙s (NDJ-8S Rotational Viscometer (25°C))	150-300MPa · s (NDJ-8S Rotational Viscometer (25°C))	150-300MPa·s (NDJ-8S Rotational Viscometer (25°C))	100-150MPa·s (NDJ-8S Rotational Viscometer (25°C))
Absorption Band	355nm-410nm	355nm-410nm	355nm-410nm	385nm-410nm	385nm-410nm	355nm-410nm	355nm-410nm	355nm-410nm	355nm-410nm
Liquid Density	1.05-1.25g/cm <sup>3</sup> (Density meter (25°C))	1.05-1.13g/cm <sup>3</sup> (Density meter (25°C))	1.05-1.25g/cm <sup>3</sup> (Density meter (25°C))	1.05-1.25g/cm <sup>3</sup> (Density meter (25°C))	1.05-1.25g/cm <sup>3</sup> (Density meter (25°C))	1.05-1.25g/cm <sup>3</sup> (Density meter (25°C))	1.05-1.25g/cm <sup>3</sup> (Density meter (25°C))	1.05-1.25g/cm <sup>3</sup> (Density meter (25°C))	1.05-1.13g/cm <sup>3</sup> (Density meter (25°C))
Flexural Modulus	1.882-2.385Mpa	1.192-2.525Mpa	1.192-2.525MPa	1.882-2.385Mpa	1.882-2.385Mpa	1.882-2.385Mpa	1.882-2.385Mpa	1.882-2.385Mpa	1.192-2.525Mpa
Bending Strength	59-70MPa	68-80MPa	49-58MPa	40-70MPa	40-70MPa	59-70MPa	40-70MPa	59-70MPa	49-58MPa
Heat Distortion Temperature	80°C	80°C	75°C	80°C	80°C	80°C	80°C	220°C	65°C
Thermal Expansion Coefficient	95*E-6	95*E-6	95*E-6	95*E-6	95*E-6	95*E-6	95*E-6	95*E-6	95*E-6
Volume Shrinkage	3.72-4.24%	3.72-4.24%	1.88-2.45%	3.72-4.24%	3.72-4.24%	1.56-1.95%	3.72-4.24%	3.72-4.24%	4.06-5.08%
Linear Shrinkage	1.05-1.35%	1.05-1.35%	0.8-1%	1.05-1.35%	1.05-1.35%	0.85-1.05%	1.05-1.35%	1.05-1.35%	1.05-1.35%
Tensile Strength	36-52MPa	42-62MPa	42-62Mpa	30-52MPa	30-52MPa	42-62MPa	30-52MPa	36-52MPa	42-62MPa
Tensile Modulus	1.779-2.385MPa	1.86-2.645MPa	1.86-2.645MPa	1.779-2.385MPa	1.779-2.385MPa	1.779-2.385MPa	1.779-2.385MPa	1.779-2.385MPa	1.86-2.645MPa
Elongation at Break	11%-20%	11%-21%	11%-20%	200%	120%	11%-20%	130%	11%-20%	11%-20%
Shore Hardness	84D	75-80D	80-88D	20-30D	80-85D	82D	65-75D	86D	65D
Glass Transition Temperature	100°C	100°C	78°C	100°C	100°C	100°C	100°C	100°C	78°C
Solid Density	1.05-1.25g/cm <sup>3</sup>	1.05-1.13g/cm <sup>3</sup>	1.05-1.13g/cm <sup>3</sup>	1.05-1.25g/cm <sup>3</sup>	1.05-1.25g/cm <sup>3</sup>	1.05-1.25g/cm <sup>3</sup>	1.05-1.25g/cm <sup>3</sup>	1.05-1.25g/cm <sup>3</sup>	1.05-1.13g/cm <sup>3</sup>
Notched Impact Strength	44-49J/m <sup>2</sup>	60-80J/m <sup>2</sup>	44-49J/m <sup>2</sup>	41-48J/m²	41-48J/m²	41-49J/m <sup>2</sup>	41-48J/m²	44-49J/m <sup>2</sup>	44-49J/m <sup>2</sup>

## 21. Filaments Parameter Information

Material		Print Temp (°C)	Bed Temp (°C)	Difficulty	Flexibility	Shrinkage	Ductility	Applicable Models
	HP-PLA	190-220	50-60	•	••	•	•••	Suitable for 99% FDM models
PLA	HP-PLAx3	190-220	50-60	•	••	•	•••	Suitable for 99% FDM models
Series	CR-PLA	190-220	50-60	•	••	•	•••	Suitable for 99% FDM models
	HC/EN-PLA	190-220	50-60	•	••	•	••	Suitable for 99% FDM models
ABS		220-260	90-110	••••	••	•••	•••	Hot bed is needed, and Creality printer enclosure is recommended for DIY machine
PETG		230-250	60-100	•••	••	••	•••	Hot bed is needed, and Creality printer enclosure is recommended for DIY machine
	TPU	210-240	50	••	••••	•	••••	Direct extrusion models
	Silk	190-220	50-60	•	••	•	••	Suitable for 99% FDM models
Nylon		230-260	80-90	••••	•••	••••	••••	Hot bed is needed, and Creality printer enclosure is recommended for DIY machine
Carbon (Ordinary type)		190-220	50-60	•	•	•	••	Suitable for 99% FDM models
PDS Ad fila	lvertising word ament-PLA	190-220	50-60	•	••	•	••	Creality K5、K8、T5
Low temperature filament-PCL		60-100	-	•	•••	•	••••	Low temperature 3D printing pen



#### SHENZHEN CREALITY 3D TECHNOLOGY CO., LTD.

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www.creality.com

vip.creality.com

## 22. 3D 打印耗材

## 3D打印机耗材



HP-PLA

升级环保配方,哑光效果,韧性高,打印细腻,原料源自美国,有丰富的颜色可选。

CR-PLA CR-PETG CR-ABS CR-TPU

定位中高端用户,透明盘+黑白彩盒设 计,线径公差小,打印性能稳定。可以满 足您日常的设计和原型制作需求。具有 出色的机械性能和打印质量。



高性价比款,广泛适用市面上通用型 FDM打印机,并可以按照您的需求量身 定制,可以满足您日常的设计和不同的 原型制作需求。



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广泛适用市面上通用型FDM打印机,并 可以按照您的需求量身定制,可以满足 您日常的设计和不同的原型制作需求, 让想象插上翅膀。

光敏树脂

#### 刚性树脂

低收缩率、打印速度较快,低味无毒,具备刚性和韧性。适合打印普通的产品原型及展示模型,高度兼容LCD型打印机。

#### 低气味刚性树脂

低气味,高精度,细节纹理表现力佳。流动性好,打印成功率高。色系丰富,可满足客 户对颜色的需求,适用于动漫手办,工艺摆设等。

#### 类ABS树脂

具有高硬度,高韧性的物理性能,且抗冲击能力强,可以在模型成品上直接攻牙钻孔,主要应用于工业手板等领域。

#### 可铸造牙冠树脂

具备低收缩率的特性,尺寸更加精准。成型后硬度高,遇到压力挤压不易变形。适用 于制作烤瓷牙。

#### 弹性树脂

弹性树脂是在高强度挤压和反复拉伸下表现出优秀弹性的材料,这种新材料可应用于 减震、接触面,和其他工程应用。适合有趣创意的实现。

#### 水洗树脂

模型可直接用水冲洗,安全环保干净,表面精度高,清洁的时间和材料成本低,是目前学校、教育机构及打印爱好者的喜欢的新材料之一。

#### 牙模树脂

表面硬度极高,耐刮,具有低收缩特性,主要应用于医疗齿科的牙模种植修复以及 隐形牙套打印制作等。

#### 柔性树脂

柔性树脂是一种中等硬度、耐磨、可反复拉伸的材料。这种材料被用于摩擦装置需 要反复拉伸的零部件中。

#### 压模树脂

压模树脂主要应用于饰品的高温橡胶翻模,能承受200°C左右的温度不开裂,并能保持良好的强度,刚度和热稳定性。

#### 可铸造首饰树脂

广泛应用于珠宝行业。燃烧性能优良,膨胀系数小,燃烧无残留。成型过程稳定不变形,成品表面光滑,精度高。

## 23.光敏树脂种类参数信息

相关参数	刚性树脂	类ABS树脂	可铸造牙冠树脂	弹性树脂	水洗树脂	牙模树脂	柔性树脂	压模树脂	可铸造首饰树脂
粘度	150-250MPa·s (NDJ-8S 旋转粘度仪 (25°C))	200-350MPa·s (NDJ-8S 旋转粘度仪(25°C))	50-170MPa·s (NDJ-8S 旋转粘度仪(25°C))	300-1000MPa·s (NDJ-8S 旋转粘度仪(25°C))	100-350MPa·s (NDJ-8S 旋转粘度仪(25°C))	150-300MPa·s (NDJ-8S 旋转粘度仪(25°C))	150-300MPa·s (NDJ-8S 旋转粘度仪(25°C))	150-300MPa·s (NDJ-8S 旋转粘度仪(25°C))	100-150MPa·s (NDJ-8S 旋转粘度仪(25°C))
吸收波段	355nm-410nm	355nm-410nm	355nm-410nm	385nm-410nm	385nm-410nm	355nm-410nm	355nm-410nm	355nm-410nm	355nm-410nm
液体密度	1.05-1.25g/cm <sup>3</sup> (密度计(25°C))	1.05-1.13g/cm <sup>3</sup> (密度计(25°C))	1.05-1.25g/cm <sup>3</sup> (密度计(25°C))	1.05-1.13g/cm <sup>3</sup> (密度计(25°C))					
弯曲模量	1.882-2.385Mpa	1.192-2.525Mpa	1.192-2.525MPa	1.882-2.385Mpa	1.882-2.385Mpa	1.882-2.385Mpa	1.882-2.385Mpa	1.882-2.385Mpa	1.192-2.525Mpa
弯曲强度	59-70MPa	68-80MPa	49-58MPa	40-70MPa	40-70MPa	59-70MPa	40-70MPa	59-70MPa	49-58MPa
热变形温度	80°C	80°C	75°C	80°C	80°C	80°C	80°C	220°C	65°C
热膨胀系数	95*E-6								
体积收缩率	3.72-4.24%	3.72-4.24%	1.88-2.45%	3.72-4.24%	3.72-4.24%	1.56-1.95%	3.72-4.24%	3.72-4.24%	4.06-5.08%
线收缩率	1.05-1.35%	1.05-1.35%	0.8-1%	1.05-1.35%	1.05-1.35%	0.85-1.05%	1.05-1.35%	1.05-1.35%	1.05-1.35%
拉伸强度	36-52MPa	42-62MPa	42-62Mpa	30-52MPa	30-52MPa	42-62MPa	30-52MPa	36-52MPa	42-62MPa
拉伸模量	1.779-2.385MPa	1.86-2.645MPa	1.86-2.645MPa	1.779-2.385MPa	1.779-2.385MPa	1.779-2.385MPa	1.779-2.385MPa	1.779-2.385MPa	1.86-2.645MPa
断裂拉伸应变	11%-20%	11%-21%	11%-20%	200%	120%	11%-20%	130%	11%-20%	11%-20%
邵氏硬度	84D	75-80D	80-88D	20-30D	80-85D	82D	65-75D	86D	65D
玻璃化温	100°C	100°C	78°C	100°C	100°C	100°C	100°C	100°C	78°C
固体密度	1.05-1.25g/cm <sup>3</sup>	1.05-1.13g/cm <sup>3</sup>	1.05-1.13g/cm <sup>3</sup>	1.05-1.25g/cm <sup>3</sup>	1.05-1.13g/cm <sup>3</sup>				
缺口冲击强度	44-49J/m <sup>2</sup>	60-80J/m <sup>2</sup>	44-49J/m²	41-48J/m <sup>2</sup>	41-48J/m <sup>2</sup>	41-49J/m <sup>2</sup>	41-48J/m <sup>2</sup>	44-49J/m <sup>2</sup>	44-49J/m²

## 24. 线材种类参数信息

	材质	打印温度 (°C)	热床温度 (℃)	打印难度	柔软度	收缩率	韧性	适用机型
	HP-PLA	190-220	50-60	•	••	•	•••	适配99%FDM机型
PLA	HP-PLAx3	190-220	50-60	•	••	•	•••	适配99%FDM机型
系列	CR-PLA	190-220	50-60	•	••	•	•••	适配99%FDM机型
	HC/EN-PLA	190-220	50-60	•	••	•	••	适配99%FDM机型
ABS		220-260	90-110	••••	••	•••	•••	需要热床,DIY机推荐使用Creality保温罩
PETG		230-250	60-100	•••	••	••	•••	需要热床,DIY机推荐使用Creality保温罩
	TPU	210-240	50	••	••••	•	••••	近端挤出机型
	Silk	190-220	50-60	•	••	•	••	适配99%FDM机型
Nylon		230-260	80-90	••••	•••	••••	••••	需要热床,DIY机推荐使用Creality保温罩
Carbon (普通型)		190-220	50-60	•	•	•	••	适配99%FDM机型
广告字耗材-PLA		190-220	50-60	•	••	•	••	Creality K5、K8、T5
低温打印笔耗材-PCL		60-100	-	•	•••	•	••••	低温打印笔



#### 深圳市创想三维科技有限公司 SHENZHEN CREALITY 3D TECHNOLOGY CO., LTD.

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服务热线 Tel: 400 6133 882 0755-8523 4565

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vip.creality.com

#### 25.After-Sales Service Card

#### Warranty Policy $\leftarrow$

- 1-year Limited Warranty since the date of product purchase.
- 6-months Limited Part Warranty for UV light.
- 3-months Limited Part Warranty for 2K Screen.
- No Warranty for the Release Film and Product Gift (U disk, Gloves, Screwdriver, Paper funnel, Brush, etc.)

## What Is Covered? $\leftarrow$

Any defects in material, workmanship of product will be covered until you provide any relating documents and information, including but not limited to:

- User of the product are in the country of purchase
- Defective product is a CREALITY product
- Proof of Purchase

## What Is Not Covered? $\leftarrow$

CREALITY does not guarantee the service as a result of:

- 1. The proof of purchase being altered or made illegible.
- 2. The product label or serial number on the product being altered or made illegible.
- 3. Normal wear of accessories or consumables for use as release film.
- 4. Malfunction or damage caused by personal retrofitting, or improper installation and usage.
- 5. Malfunction or damage caused by use in non-recommended working environments.
- 6. Malfunction or damage caused by overuse (overload) or wrong maintenance (damp, mildew, etc.)
- 7. Malfunction or damage caused by Force Majeure (fire hazard, earthquake, lightning and floods, etc.)
- 8. Malfunction or damage caused by the use of other brand parts or consumable.

## Technical Support $\leftarrow$

Please enjoy our technical support of the whole lifetime (Except technical problem beyond product itself) after purchase the product while product documents as user manual attached in U disk for instruction.

Please provide product Serial Number when apply for technical support.

### Kindly Notification $\leftarrow$

Please read the user manual and warranty card carefully before the use. For any service, Please priorly contact local seller or contact us via Email: cs@creality.com for support.

See www.creality.com/after-service-policy/ for specific warranty information about your product and procedures to act on a warranty claim.



Scan the code to know more

### 售后服务卡

#### 退/换货政策 ←

一、满足退/换货时间

① 电商平台购买支持7天无理由退货,即产品签收时间起算,满168小时为7天。
② 因机器品质问题,非人为损坏的情况,签收后15天内可申请退换货。
③ 如另通过合同购买且有签订退换货时间的以合同为准,运费标准以售后服务卡为准。

二、产品外观要求无损伤、划痕、污迹、裂纹、变形等;随机配件、工具、赠品、包装 等要求齐全完好。经我司售后检测判定,如退/换货收到的产品外观损坏,配件不全或因 未按照原包装打包邮寄导致的问题,客户需承担相应的费用,具体损耗及费用需寄回后 经专业售后人员进行检测核算。

三、非质量问题退/换货,如使用了耗材,客户需承担耗材的费用;由于包装纸盒或打包 木架返厂后是无法二次使用的,因此客户需承担包装费;具体损耗及费用需寄回后经专 业售后人员进行检测核算。

四、因不喜欢、不想要、拍错、使用不当、不满意产品等原因造成的退换货,退回运费 需客户自行承担。

五、换货时,客户需先将机器寄回,公司收到机器后会及时安排发货。

#### 退/换货运费标准 ←

类型	分类	寄回运费	出库运费
+4.145	非品质问题	客户承担	公司承担
	品质问题	公司承担	公司承担
	非品质问题	客户承担	/
退货	品质问题	公司承担	/



保修政策 ←

一、质保期

① 整机保修一年。

② UV灯保修六个月,2K屏保修三个月。

③ 离型膜、赠品(U盘、螺丝刀、手套、油漆刷、纸漏斗、铲 刀等)无保质期。收到产品后,请核对说明书部件清单,如赠 品有缺少或品质问题,7天内可联系售后申请补发或更换。

二、质保期内保修:经我司售后检测判定为品质问题,公司提供免费维修服务;如果是人为导致的非品质问题,客户需承担相应更换的配件费用,无需承担维修费。

三、质保期外维修:由客户承担维修过程中产生的人工费、配件费、包装费、来回运费等所有费用。

#### 返厂维修运费标准 ←

类型	返厂时间	返厂运费	出库运费
十日氏问题	三个月以内	客户承担	公司承担
非面质归逖	三个月以上	客户承担	客户承担
	一个月以内	公司承担	公司承担
品质问题	一至三个月	客户承担	公司承担
	三个月以上	客户承担	客户承担

扫码了解更多

### 下列情况不列入质保范围 ←

① 无法提供有效的机器制造编码、购买凭证和保修卡,或信息被涂改、字迹模糊、无法辨认等。
 ② 正常的使用磨损而造成的部件损坏。
 ③ 未按说明书指导,不正确安装、使用及操作,或私自对机器进行改装而造成机器故障或损坏。
 ④ 在非机器规定的工作环境下使用而造成机器故障或损坏。
 ⑤ 由于滥用(超出工作负荷等)或维护不当(受潮、进液、浸泡、发霉等)造成机器故障或损坏。
 ⑥ 由于不可抗因素(如:火灾、地震、雷击、水灾等)造成机器故障或损坏。
 ⑦ 由于使用其他品牌部件或低质量耗材造成的设备故障或损坏。
 ⑧ 未经官方授权的服务点维修过的机器。

### 技术支持 ←

凡购买创想三维3D打印机,均可享受(除产品本身之外)终生技术支持,如超越产品本身的技术问题恕不提供。本产品在U盘卡中有相关使用资料,如在使 用过程中遇到技术问题,请联系售后客服帮您解决。

#### 温馨提示 ←

① 使用机器前请仔细阅读说明书和售后服务卡。

② 质保期内维修过的机器后仍享有剩余质保服务。

③ 退/换货及返厂维修需按原包装寄回机器,以免快递过程中产生其他问题,建议妥善保存好产品原包装。

④ 申请质保服务时,请提供产品制造编码、购买凭证、订单号、保修卡、发票等信息。如未提供,公司有权拒绝提供质保服务。

⑤服务时间:周一至周五,8:30-20:30;周六至周日,8:30-18:00(法定节假日除外)。热线:400-613-3882,邮箱:cs@creality.com

•**>**>)

Notes 笔记					

## WARRANTY

Before returning the product and filling in a warranty, please contact after–sale person for going through after–sale formality. And attach this waranty card along with the returned machine.

	Repair 🗆	Change	Return 🗆	
	Name: Address:	Telephone:		Malfuction And Damage Depiction Or Return And Change Reasons\ Suggestions:
	 Serial Number: Channel: Platform	Order Numbe	r:	Repair Records:
0	Date of purchase D ↓ ↓ <b>Note: Client need filli</b>	ayMonYea	r reasons. Repair records s	shall retain for technicians.
0	Note: Client need filli	ng in basic infor. and return	reasons. Repair records s	shall retain for technicians.

# 产品保修卡

产品寄回前请先联系售后专员,为正常进行售后处理,请务必填写此卡,并随机器寄回。

返修 🗆	换货 □	退货 🗆	
客户名称: 收件地址:	联系电话:		故障描述或退、换货原因和建议:
	订单编号: 线下 口		维修情况记录:
购买日期:年	_月日		
↓ 温馨提示:基本信息及返厂原因	]为客户必填项,维修情况记录部;	分为维修人员填写项。	

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